

Unified victor Integration Software for Sur-Gard version (4.60.1101.1)

Version A0

April 2016

This document provides important information about the Unified integration software for Sur-Gard. Read this document before installing the product.

Product: Unified victor/ C•CURE 9000 Integration Software for Sur-Gard

- Release: 4.8.1
- Sur-Gard Integration Software: V4.60.1101.1

NOTE: This version is also compatible with victor Unified Client versions: v4.6, 4.7, 4.7.1, 4.8, and 4.8SP1.

1. Overview

The Unified victor Application Server provides seamless integration with industry-leading receivers from Sur-Gard and combines all critical security and intrusion events in one station.

2. Features

The Unified victor/ C•CURE 9000 Integration software for Sur-Gard offers the following features:

- Support for Sur-Gard.
- All intrusion activities are logged in the security journal, allowing both intrusion and security events to be reviewed together in future investigative reporting.
- Security Industry Association (SIA) and Contact ID (CID) communication protocol support
- TCP / IP communication.
- Alarms from Receiver.
- Create / Edit / Delete Receiver object.
- Create / Edit / Delete Alarm point objects for Zones and Partitions.
- Receiver and Alarm point Ribbon buttons.
- Time zone synchronization for Receiver.
- Activate and Deactivate Alarm points.
- Receiver and Alarm point objects under Device list.
- Receiver and Alarm point objects under Site list.
- Receiver and Alarm point objects on MAP.
- Receiver and Alarm point annunciation on MAP.
- Alarm point import.
- Alerts for Receiver and Alarm point.
- Object association for Receiver and Alarm point.
- Reports for Receiver and Alarm point.
- User Role (Default and User defined) for Receiver and Alarm point.
- Activate and Deactivate manual actions on Alarm points.
- Receiver object – Find in Journal, Find on MAP.
- Alarm point object - Find in Journal, Find on MAP.
- Installation on Victor remote client.
- Alarm Categories - The Alarm Categories Editor allows you to add categories like partitions, zones,

panels etc.

- Alarm Configuration - The Alarm Configurations Editor allows configuration of existing alarms and new alarms.
- Message Delivery tab in Receiver Editor - The Message Delivery tab allows selection of message delivery and message filtering options.
- Alarm Point Editor allows selection of multiple alarms for a single alarm point. A new category drop- down selection allows Alarm category selection.
- Supports localization for Portuguese and Spanish.

3. Hardware Requirements

Sur-Gard Integration has the same hardware, software, and disk space requirements as victor Application server. If the target computer can install victor Application Server, then it satisfies Sur-Gard Integration requirements.

4. Software Requirements

The Unified Server Integration software for Sur-Gard requires the following software versions:

- SG-System I: v 1.14.01.002
- victor unified client Version v4.8.1

NOTE: The Sur-Gard Integration server components cannot be installed on a Unified MAS environment. Close any running applications to avoid installation problems.

NOTE: Client workstations requiring the setup of Sur-Gard objects will need to install the Sur-Gard Integration client components.

5. Qualified Operating Systems

All Operating systems supported by victor are supported by this driver. Refer to victor product data sheets for further details.

6. Contents

The unified victor/ C•CURE 9000 Integration Software for Sur-Gard contains the following:

File	Description
Sur-Gard_Integration.exe	Installation program for the Sur-Gard Receiver Integration software
8200-1147-36 A0_Surgard_victor4.7.1_Integration.pdf	Sur-Gard Receiver Integration Guide
8200-1147-87 A0_4.8.1_SurGard_Receiver_Integration_RN.pdf	Sur-Gard Receiver Integration Release Notes

7. Pre-Installation

To perform the installation on the victor Application Server:

- You must have appropriate Windows permissions and have membership in the local Administrators group or equivalent privileges. Refer to the Microsoft Operating System document or system administrator for more information.
- You must have installed victor Application Server and licensed with the following option(s):

- victor Application Server
- Sur-Gard

To perform the installation on the clients:

- You must have appropriate Windows permissions and have membership in the local Administrators group or equivalent privileges. Refer to the Microsoft Operating System document or your system administrator for more information.
- You must have installed Administration Workstation.
- You must have installed Monitoring Station.
- You must have installed victor unified client.

8. Installation

Perform the following steps to install the unified victor/C•CURE 9000 Integration Software for Sur-Gard:

Server:

Note: You must install the Sur-Gard Integration in the same folder as unified victor/C•CURE 9000. Also, you must have administrator privileges to do the install; otherwise the system displays the error message: "The system administrator has set policies to prevent this installation."

1. Close any running applications to avoid installation problems.
2. Double-click the **Sur-Gard.exe** file.
3. Click **Next** and follow the Install Wizard prompts.
4. On the **License Agreement**, be sure to select **I accept the terms in the license agreement** before clicking **Next**.
5. Click **Finish** to complete the Installation.

Remote Clients:

1. Close any running applications to avoid installation problems.
2. Double-click the **Sur-Gard.exe** file.
3. Click **Next** and follow the Install Wizard prompts.
4. On the **License Agreement**, be sure to select **I accept the terms in the license agreement** before clicking **Next**.
5. Click **Finish** to complete the Installation.

9. Post-Installation

1. Launch the Server Configuration Application and Run as Administrator from the Start Menu via either:
 - **Start > All Programs > Tyco**
2. Restart the CrossFire services: On the **Services** tab:
 - a. Click **Stop Service** for the Crossfire Framework Services and wait for all Services to show **Status: Stopped**.
 - b. Click **Start Service** for the Crossfire Framework Services and wait for it to show Status: Running.
 - c. Click **Start Service** for the Crossfire Server Component Framework Services and wait

- for it and others to show Status: Running.
- On the **Server Components** tab:
- d. Click **Start Service** for the **Sur-Gard Receiver Driver Service** and wait for it to show **Status: Running**.
3. Launch Administration Workstation application to configure Sur-Gard on the C•CURE 9000 Standalone
 - **Start > All Programs > C•CURE 9000.**

10. Upgrading the Sur-Gard Integration

1. Upgrade victor v4.8SP1 to victor v4.8.1, and then install the Sur-Gard Integration.
2. Upgrade victor v4.8 to victor v4.8.1, and then install the Sur-Gard Integration.

11. Issues and Limitations

- Upgrade of this driver is supported using User Account which was used to install earlier version of Sur-Gard integration.
- Serial port connection is not supported.
- In communication status of the receiver, disabled status is not supported and, if receiver is in Disabled state **Offline** status is displayed.
- This integration does not provide communication status of intrusion panels.
- If you uninstall the Sur-Gard driver in a redundancy environment, the C•CURE services need to be stopped manually.
- Invoking Sur-Gard installer from Add Remove programmer takes long time to display installer screen.
- Marathon redundancy solution is not supported for this release of driver.

12. End of Release Notes

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